

ANIMAL CONTROL

The City of Douglas is a Bird and Wildlife Sanctuary. Within the City limits, it is unlawful to trap, hunt, molest or kill any bird or rob any bird's nest. It is also unlawful to trap, hunt, molest or kill any other wild game in the city limits except by order of the City Manager. The Animal Control ordinance also defines abandoned animals, proper shelter, enclosures, dangerous dogs, potential dangerous dogs, and vicious dogs. Animal Control has the power to enforce penalties on owners and confiscate animals of owners who are in violation of the ordinance. In addition, guidelines for trainers of protection/guard dogs and backyard breeders (kennels) are available in the ordinance. It is unlawful for an owner to restrain an animal by means of tether, chain, cable, rope or cord, unless the tether or other restraint is being held by a competent person. For more information, please call (912) 389-3450 or visit our website, www.cityofdouglas.com, click on the left side of page on Code of Ordinance.

WASTE COLLECTION

All residential solid waste stored outside the residence pending collection will have to be in the city approved trash receptacles. Under no circumstances will garbage outside of the city-issued container be collected. Beginning the evening before and no later than 6:00am on the day of collection, customers should place their container(s) at the curbside in front of the customer's residence. The container should be removed from the curbside and returned to a location behind the customer's residence or to a place that is outside of City right of way and out of view from the right of way no later than 6:00am following the scheduled day of service.

For a trash pickup schedule, visit our website at www.cityofdouglas.com/recycling.



RECYCLING

The City of Douglas offers RECYCLING! You can request a recycling container along with your regular trash container. You will need to complete and submit a Recycling Cart Request Form to the Utility/Collections Department. Recycling containers are emptied every other Friday. For a full list of recyclables and a Recycling Cart Request Form, please visit our website at www.cityofdouglas.com/recycling.

For a trash pickup schedule, visit our website at www.cityofdouglas.com/recycling. Green carts represent regular trash pickup every week and blue carts represent recyclable pickup every other Friday.

Look for the recycling dumpsters at the drop center located at the Public Works Department, behind City Hall, next to the railroad track (M-F, 8am-5pm).

Contact the Public Works Department at (912) 389-3450 or visit our website, www.cityofdouglas.com, click on the left side of page on Code of Ordinance for more information.



The City of Douglas has a Compressed Natural Gas Fueling Facility located at 1331 Pope Drive. For more information, call 912-389-3427.

For a full listing of services provided by the City of Douglas, please visit our website at www.cityofdouglas.com and select City Services for our online A-Z Resource Guide.



City of
Douglas
Georgia
Est. 1895

GUIDE TO MUNICIPAL SERVICES

For a full listing of services provided by the City of Douglas, please visit our website at www.cityofdouglas.com and select City Services for our online A-Z Resource Guide.

**City Commission Meetings - 2nd and 4th
Mondays, 7pm, City Hall Council Room**

Phone: 912-389-3401/Fax: 912-384-6730
224 E. Bryan Street
Douglas, Georgia 31533
WWW.CITYOFDOUGLAS.COM

OBTAINING AN OCCUPATIONAL TAX CERTIFICATE

An application for an occupational tax certificate (business license) can be picked up at City Hall or faxed by phoning 912-389-3462.

The application shall be filled out completely and returned to Code Enforcement Office for processing. Food service businesses will be required to involve the Health Department (912-389-4458) and obtain a food service permit before a license can be issued. Also a waste water discharge permit must be issued from the waste water treatment facility. (Call Kevin Davis @ 912-389-3452)

GARAGE/YARD SALE

Garage and yard sales may be held by individuals for the purpose of disposing of personal items no longer needed or wanted, however; a permit must be obtained from City Hall prior to the sale date. Yard Sale applications must have the date or dates of the sale, the name of the person conducting the sale, and the location of the sale. Only two (2) sales may be held by an individual in any calendar year and they cannot last longer than two (2) consecutive days. Any person found guilty of violations shall pay a fine as set in the schedule of fees and charges. Cost of permit is \$5.00.



This List is not all inclusive. For further information call The Code Enforcement Office @ 912-389-3462.

NEW UTILITY SERVICE REQUEST

Customers wishing to have service connected must:

Complete and sign a Utility Application-Connect Form. Along with the application, the applicant must pay the appropriate deposit, pay the cut-on charge, present for copy a rent receipt, lease, or purchase agreement, and a valid ID. New account applications can be obtained at the Customer Care Center located at City Hall, 224 E. Bryan Street or requested by telephone by dialing 311 or (912)384-3302, or visit www.cityofdouglas.com. The completed forms may be returned by mail, fax or in person. Connections will not be taken over the phone. Deposit payments and cut-on fee payments can be taken by phone once we have received and processed the above listed requirements.

PAYMENT OPTIONS

City of Douglas utility customers have payment options, just ask a Customer Service Representative about Utility Payment Options.

ONLINE BILL PAY

City of Douglas utility customers can pay their bills on the web! Just go to our website, www.cityofdouglas.com and click on the "Doing Business" icon!

Doing Business



ONLINE PAYMENTS,
LICENSES, PERMITS,
REGISTRATIONS,
& RENEWALS

311/Customer Care Center

224 E. Bryan Street

Douglas, Georgia 31533

CallCenter@cityofdouglas.com

DIAL 311 or (912) 384-3302.

ENERGY CONSERVATION



Energy audits are available to property owners. The Electric Department has in-house personnel available to do an energy audit of homes or businesses. Call (912) 389-3445 to set up an appointment.

CALL BEFORE YOU DIG

Remember, to "Call Before You Dig." (811) Dial 1-800-282-7411 at least 72 business hours before digging at your home or business. Let us help keep you safe!

COMPOSTING

Compost created by the City of Douglas from "limb & trim" pickup is given away to the public as a free service. Compost can be picked up between 8:30-11:30 a.m. and 1:30-4:30 p.m. at the City Composting Facility on Wendell Sears Road. For more information, call the Water Department at (912) 389-3425.

LIMB AND TRIM

The City of Douglas Public Works Department is responsible for the pickup of limbs, leaves, and other yard debris. For more information on how to properly prepare your "limb & trim" items for pickup, call the City of Douglas Public Works Department at (912) 389-3450.

BROWN & WHITE GOODS

TransWaste is responsible for the disposal of "Brown & White Goods", which includes household furnishings such as refrigerators, freezers, ovens, couches, chairs, mattresses, etc. These will be picked up on your regular garbage pickup day. They must be separated from your leaf and limb debris. No more than two (2) pieces of brown and white goods shall be placed out for pick up at the same time. Call TransWaste at (912) 384-6001 for more information.